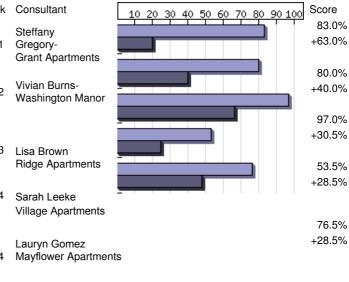
Who's Hot? Who's Not?



## WHO'S HOT? WHO'S NOT? Telephone Evaluation Companywide Report 5/1/2010 - 7/6/2010 vs 1/1/2010 - 4/31/2010

Тор	5 Avg Scorers		Тор	5 Movers
Rank	Consultant	10 20 30 40 50 60 70 80 90 100 Score	Rank	Consultant
1	Brandi Jones-Allenwood Townhomes	100.0%	1	Steffany Gregory- Grant Apartmer
1	Sherry Stone-Six Mile Creek		2	Vivian Burns- Washington Ma
	Chris	100.0%		
1	Slade-Walden	100.0%		
	Woods Senior Housing	- 100.0%	3	Lisa Brown Ridge Apartme
1	Diane Smith:Crossing Apartments	100.0%	4	Sarah Leeke Village Apartme
1	Greg Mills-Allen House	100.0% 77.0%	4	Lauryn Gomez Mayflower Apar
	This Period 5/1/2010 - 7/6/2010	Previous Period Company 1/1/2010 - Avg 4/31/2010 80.0%		Th 5/1
	a verti identil consu	ng at the top graph on the left, you see cal line at the 80% mark which ies the company wide average. These Itants who ranked as the top 5 exceed mpany average. See page 2 for the		Lookir see 5 d the mo For ex improv

bottom performers.





Looking at the top graph on the right, you see 5 consultants who's scores improved the most since their last mystery shop. For example, the consultant in the #1 spot improved her score by 63%!

## Who's Hot? Who's Not?

