



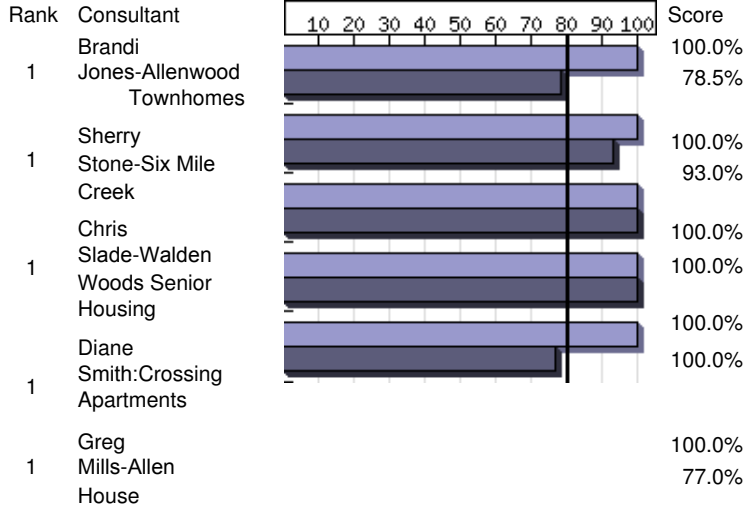
## WHO'S HOT? WHO'S NOT?

Telephone Evaluation

Companywide Report

5/1/2010 - 7/6/2010 vs 1/1/2010 - 4/31/2010

### Top 5 Avg Scorers



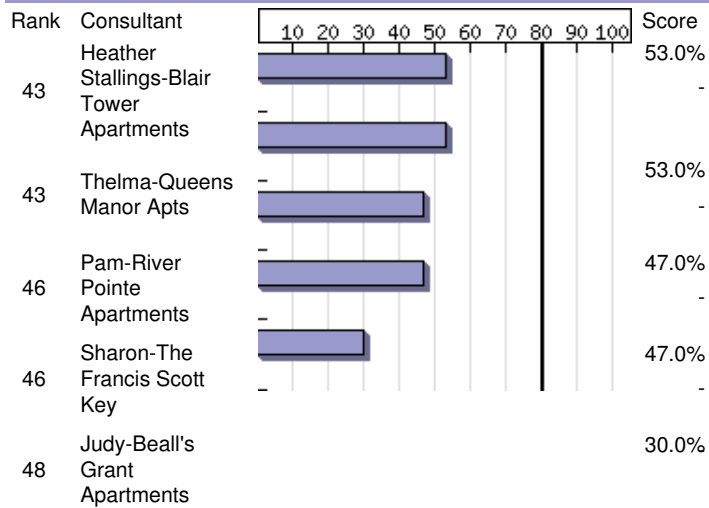
### Top 5 Movers



Looking at the top graph on the left, you see a vertical line at the 80% mark which identifies the company wide average. These consultants who ranked as the top 5 exceed the company average. See page 2 for the bottom performers.

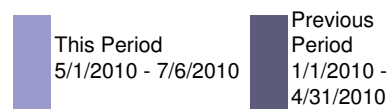
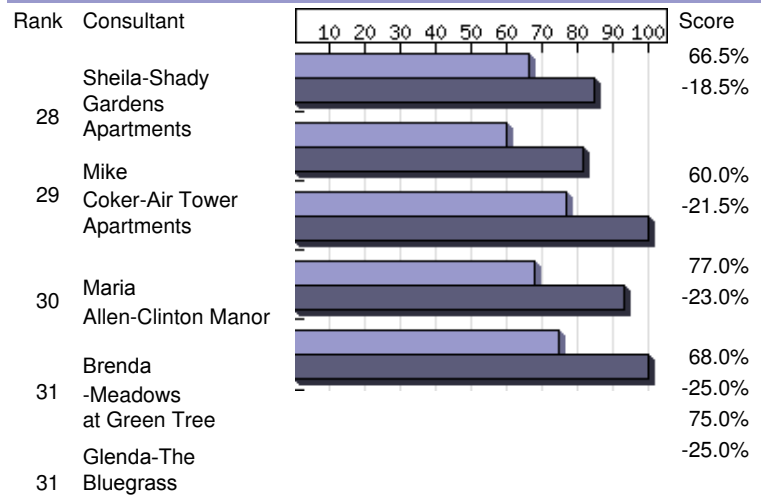
Looking at the top graph on the right, you see 5 consultants who's scores improved the most since their last mystery shop. For example, the consultant in the #1 spot improved her score by 63%!

## Bottom 5 Avg Scorers



**Again, looking at the vertical bar coming down at the 80% mark, the company average, you can see the bottom 5 performers fall well below the company average.**

## Bottom 5 Movers



**The bottom 5 movers reveals those consultants who scores dropped since their last mystery shop. For example, the consultant in the 31st spot shows a 25% decline in their scoring.**