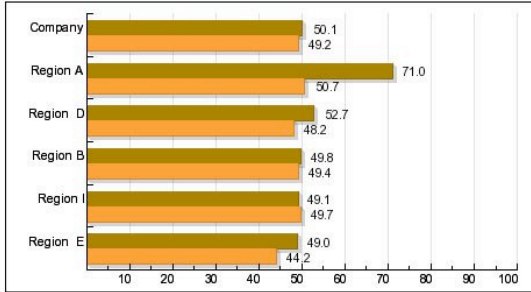


Current Dash Boards:

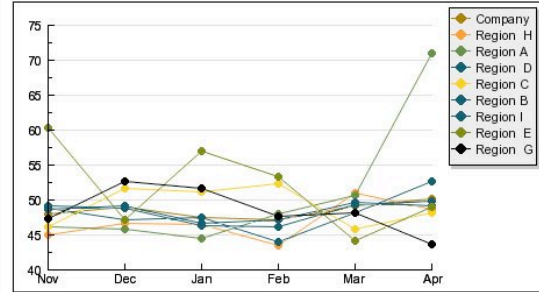
Dash Board - Version #1:

SELECT SURVEY
 Widgets Unlimited: A--Main GO

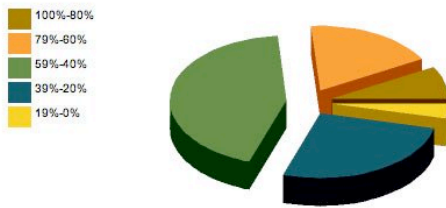
Ranking Report - Top 5 (Apr / Mar)



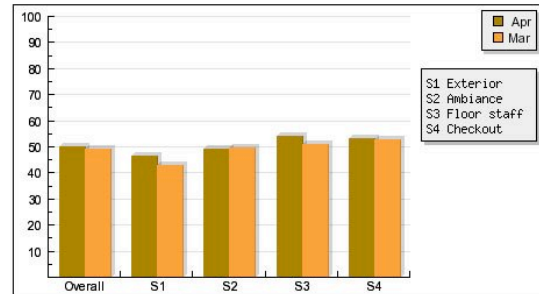
Monthly Report: 11/01/2006 - 04/30/2007



Total Score Distribution: 04/01/2007 - 04/30/2007



Sectional Scores (Apr / Mar)



Dash Board - Version #2:

SELECT SURVEY

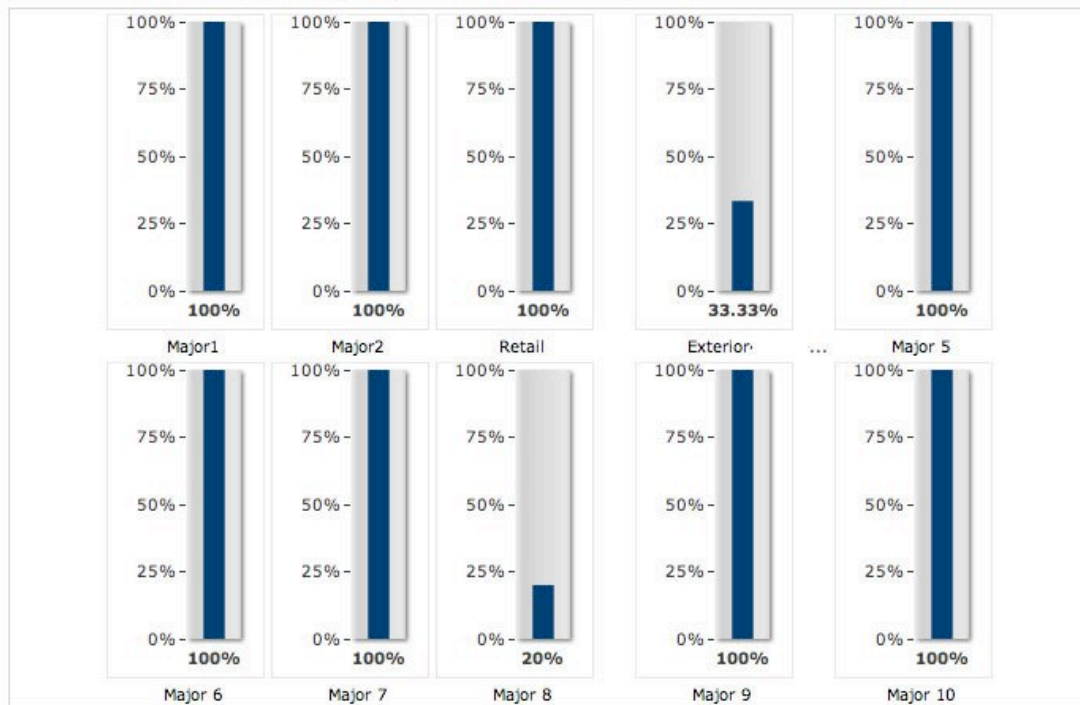
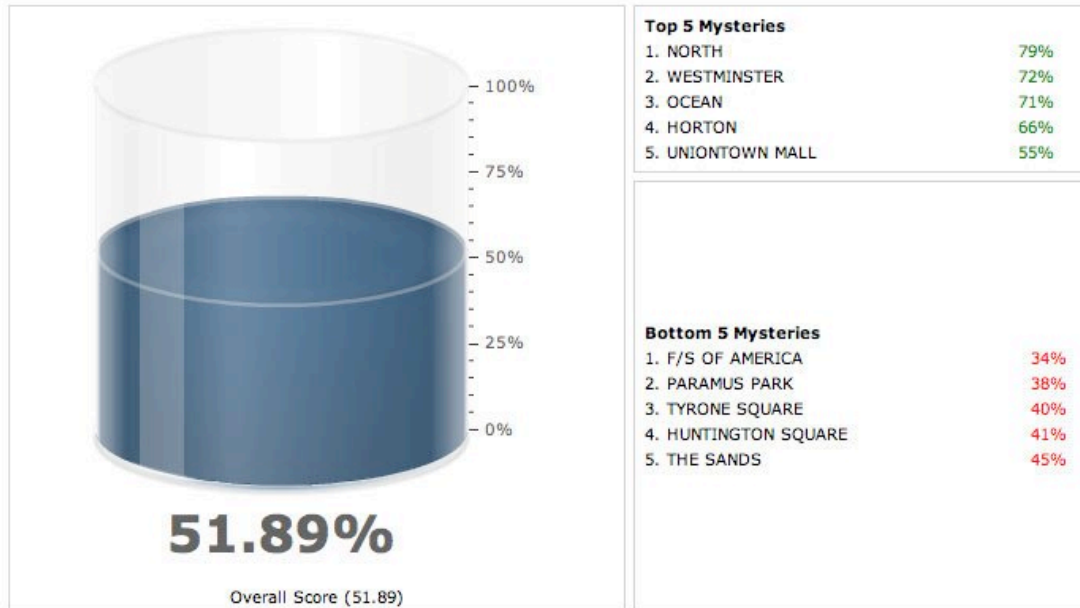
Widgets: Customer Sat - Branching Demo

SHOW ONLY SHOPS:

-- select loc/level --
 -- Group -- Submit

DATE RANGE:

From All
 Show 1



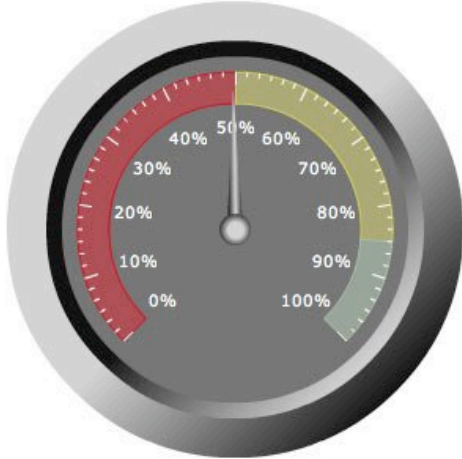
Dash Board - Version #3:

SHOW ONLY SHOPS:

Entire Company

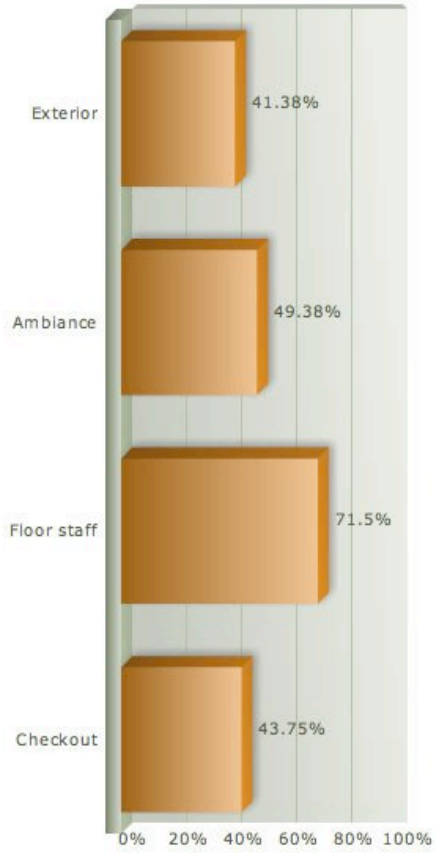
DATE RANGE:

Start 12 1 08
End 12 31 08

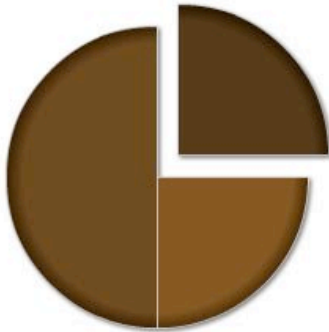


Overall Score (49.63)

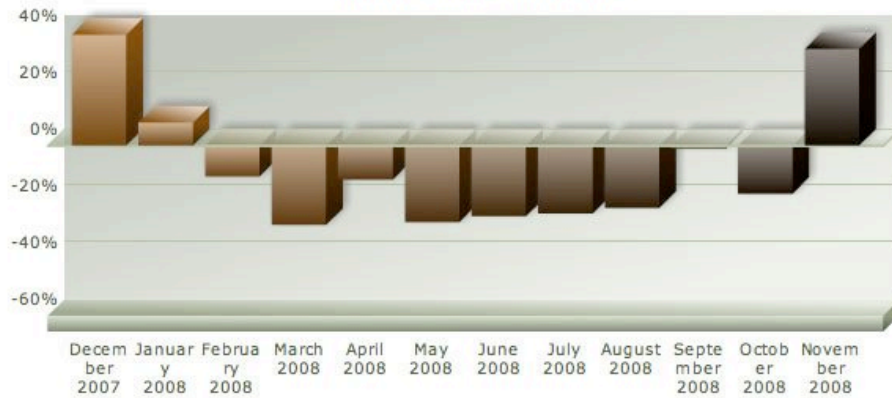
Sectional Scores



Score Disbursement



Trending Relative to Threshold



Current Weather Shop Views:
Weather Shop View - Version #1:

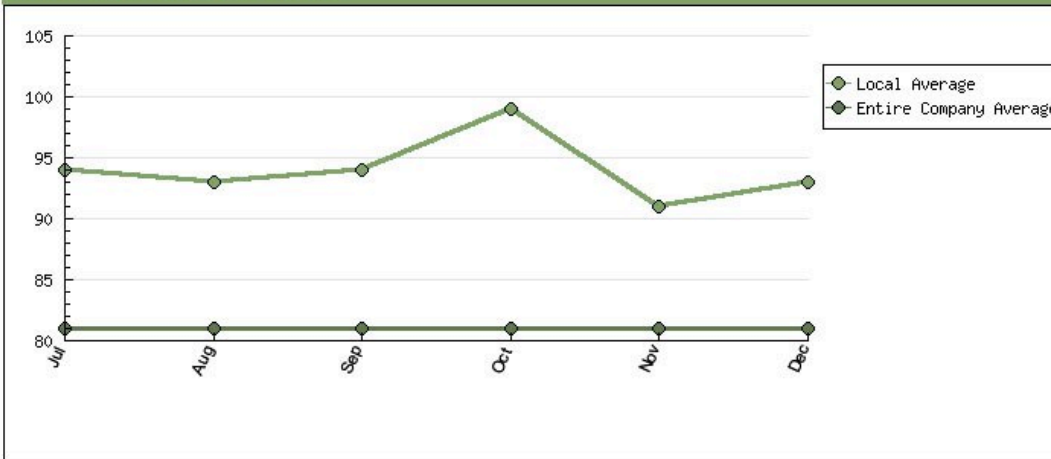


Widgets	A-Mystery Shopping	12-15-2007	Evaluation ID - 102528
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409-WEST OAKS MALL 1000 WEST OAKS MALL, #325, HOUSTON, TX, 77082

This Evaluation	YTD	Ranking	Change (from last Evaluation)
100%	95%	678/1380	+7%

6 Month Trending Comparison



Section Scores	This {shop}	Last {shop}	Change (from last shop)
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Exterior	90%	75%	0% --
Ambiance	90%	75%	+17%
Floor Staff	90%	75%	0% --
check out	90%	75%	0% --

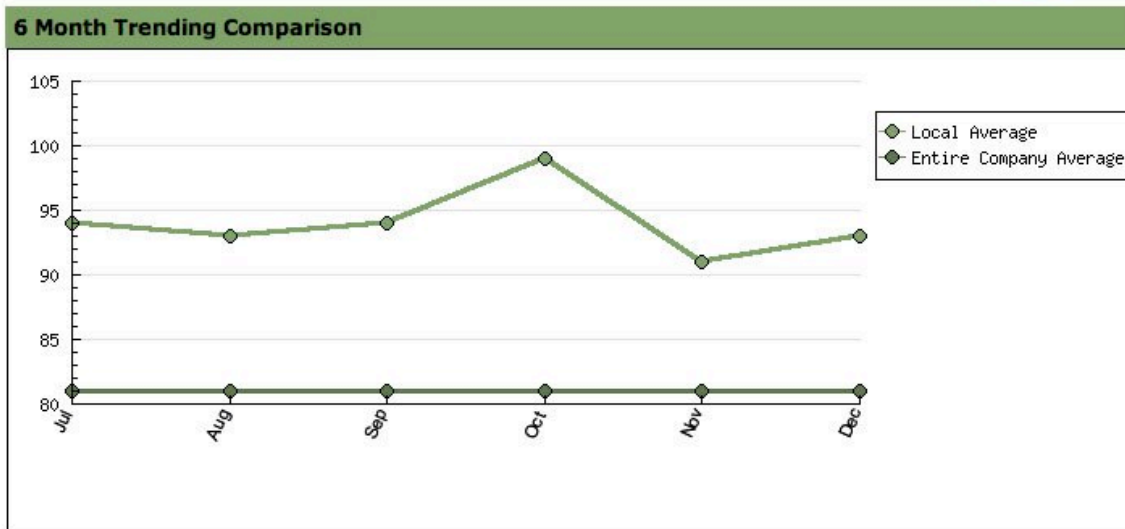
Weather Shop View - Version #2:

Widgets	A-Mystery Shopping	12-15-2007	Evaluation ID - 102528
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409-WEST OAKS MALL 1000 WEST OAKS MALL, #325, HOUSTON, TX, 77082

This Evaluation	YTD	Ranking	Change (from last Evaluation)
100%	95%	678/1380	+7%

Sectional Scores	Change	Total Score	This Evaluation / Last Evaluation
Exterior <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div> <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div>	0% --	<div style="font-size: 2em; font-weight: bold;">100%</div>	
Ambiance <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div> <div style="display: flex; align-items: center;"> <div style="width: 83px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 83% </div>	+17%		
Floor staff <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div> <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div>	0% --		
Checkout <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div> <div style="display: flex; align-items: center;"> <div style="width: 100px; height: 10px; background-color: #4F81BD; margin-right: 5px;"></div> 100% </div>	0% --		
<div style="font-size: 2em; font-weight: bold;">93%</div>			




Question	Score	Answer
Shop Date		12/15/2007
Time you entered the store:		12:34 PM
Time Out [TIME OF DAY]		12:34 PM

Exterior

Weather Shop View - Version #3:

Widgets (configless) Customer Satisfaction 12-15-2008 Evaluation ID - 120452

12-PERU MALL 3940 ROUTE 251, #F-6, PERU, IL, 61354

This Evaluation	YTD	Ranking	Change (from last Evaluation)
54%	49%	3/3	+8% 

This Evaluation Last Evaluation

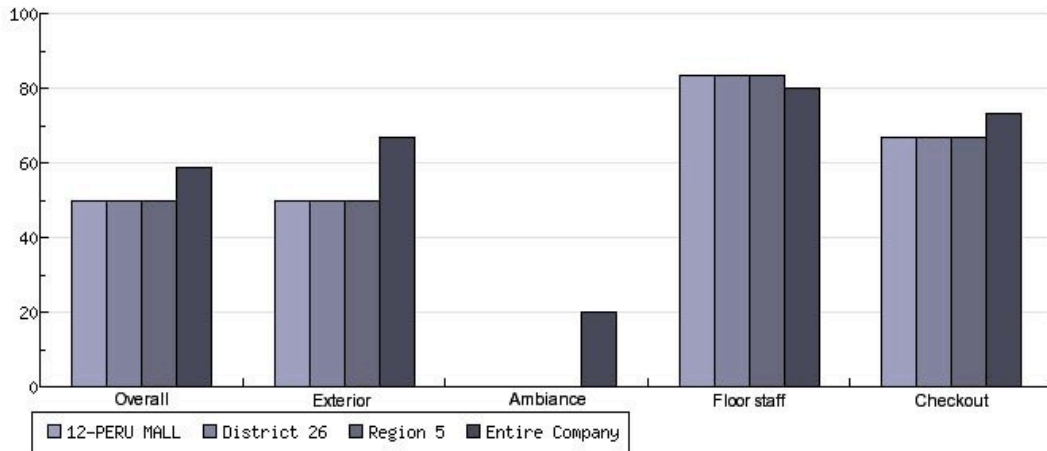


54%



46%

Overall and Sectional Scores



Question	Score	Answer
Date that you visited this store		12/15/2008
Please rate the exterior of the store	3/3	Excellent
Please rate the overall ambiance of the store	0/3	Poor
Please rate the performance of the floor staff	2/3	Good
Please rate your checkout experience	2/3	Good